State of Alaska FY2024 Governor's Operating Budget

Department of Commerce, Community, and Economic Development Insurance Operations RDU/Component Budget Summary

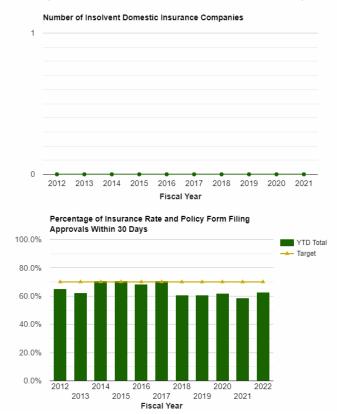
RDU/Component: Insurance Operations

Contribution to Department's Mission

Regulate the insurance industry to protect Alaskan consumers.

Results

(Additional performance information is available on the web at https://omb.alaska.gov/results.)



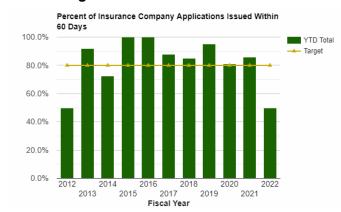
Core Services

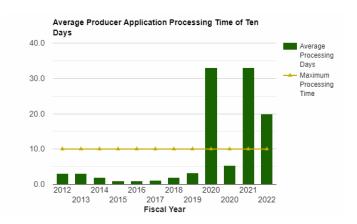
- Licensing
- Compliance
- Investigations
- Rates and Forms
- Consumer Services

Measures by Core Service

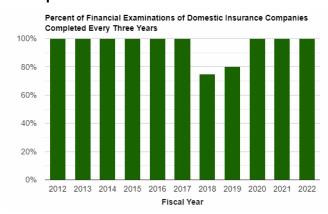
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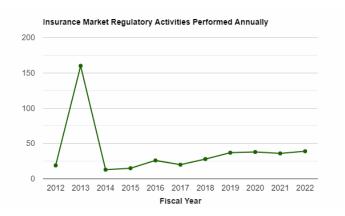
1. Licensing



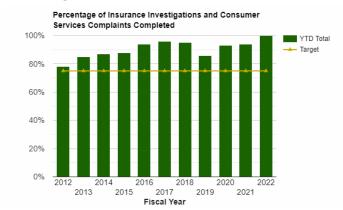


2. Compliance

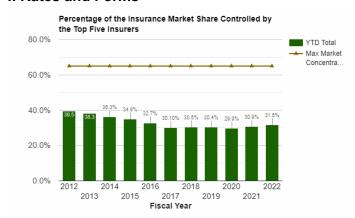




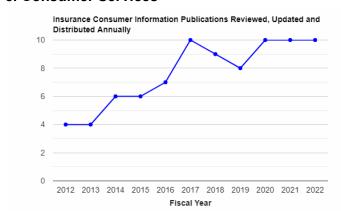
3. Investigations

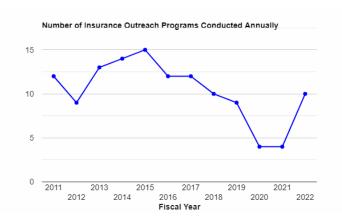


4. Rates and Forms



5. Consumer Services





Major Component Accomplishments in 2022

- The division received approval to extend its 1332 State Innovation Waiver for five years from the Centers for Medicare and Medicaid Services.
- The Property and Casualty section closed 2,354 filings
- Despite a full turnover in licensing staff over the course of the pandemic, the section is fully staffed and applications are processed with the division's 10-day standard. The biggest accomplishment of the Licensing section is obtaining staff and working through a massive backlog of applications while training new employees.
- The Investigation section completed a successful extradition to Alaska of a high-profile fugitive previously hiding in Europe, to face charges on 32 counts of insurance fraud related crimes.
- The division completed a Market Conduct Examination of Aetna Life Insurance Company.

Key Component Challenges

Federal Health Care Reform

The division also faces challenges with navigating and implementing ever-changing federal policies. For example, Medicaid unwinding at the end of the Public Health Emergency and the impact that it may have on the individual health insurance market. The division has signed a Memorandum of Agreement with the Centers for Medicare and Medicaid Services for enforcement of the federal No Surprises Act (NSA). The division is still developing its role in enforcement of the NSA.

Compliance and Market Regulation

Market conduct examinations, analyses, and investigations are used to assess compliance with the law, identify best practices, and correct behavior. The Division of Insurance performs its own market conduct examinations and participates in multi-state examinations. Market regulations are expanding beyond using market conduct

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Released December 15, 2022

examinations as the primary method of resolving market conduct issues. Federal regulations and creative and innovative efforts by businesses have created challenges to confirming compliance with group statutes. Staff training and expertise in state and federal group insurance law and corporate structure are challenges when using limited resources.

Contracts and Use of Vendors

One of the largest impacts to the division's budget are high contracting costs. The high cost of contracting with vendors for actuarial services and the continued struggle to fill actuarial and other high-level positions to complete statutorily-required work will continue to be a challenge. The division's actuarial positions were reclassified from a range 25 to a range 28 in FY2022, but are still challenged to compete with salaries in the private sector. Both the Life and Health and Property and Casualty positions have been vacant for over a year, and the division is pursuing additional innovative recruitment strategies to fill them.

Property & Casualty

The Property and Casualty section is stable; however, they are still accruing the highest contractual costs for actuarial review and training. The division is reducing their training schedules and considering utilizing new software that could automate some of the staff filing review.

Significant Changes in Results to be Delivered in FY2024

Healthcare Reform

The division is exploring the viability of additional 1332 waivers, including obesity and state-based exchanges. The division may utilize ACHIA funding for the actuarial consulting needs to determine the viability of these programs.

Artificial Intelligence

The division is planning to implement an automated platform to assist with form filing review. Automation has the potential to reduce human errors in manual review and decrease turnaround times.

The division is also considering how to regulate the advancement of artificial intelligence used by insurance companies for discrimination in rates. Many agencies are hiring data scientists to understand the algorithms in insurance filings. Since Alaska's market is relatively small, the division would likely partner with a national organization (NAIC) to purchase or develop the resources needed to adequately regulate the market.

Statutory and Regulatory Authority

AS 21 Insurance 3 AAC 21 to 31 Insurance

Contact Information

Contact: Lori Wing-Heier, Director

Phone: (907) 269-7896

E-mail: lori.wing-heier@alaska.gov

| Insurance Operations Personal Services Information | | | | | | | | |
|--|-----------------------------|----------|---------------------------|-----------|--|--|--|--|
| | Authorized Positions | | Personal Services | Costs | | | | |
| | FY2023 Management | FY2024 | | | | | | |
| | Plan | Governor | Annual Salaries | 3,634,672 | | | | |
| Full-time | 45 | 45 | COLA | 87,747 | | | | |
| Part-time | 0 | 0 | Premium Pay | 0 | | | | |
| Nonpermanent | 0 | 0 | Annual Benefits | 2,250,799 | | | | |
| · | | | Less 6.00% Vacancy Factor | (358,393) | | | | |
| | | | Lump Sum Premium Pay | Ó | | | | |
| Totals | 45 | 45 | Total Personal Services | 5,614,825 | | | | |

| Position Classification Summary | | | | | | | | | |
|---------------------------------|-----------|-----------|--------|--------|-------|--|--|--|--|
| Job Class Title | Anchorage | Fairbanks | Juneau | Others | Total | | | | |
| Accounting Technician 1 | 0 | 0 | 1 | 0 | 1 | | | | |
| Actuary | 0 | 0 | 2 | 0 | 2 | | | | |
| Administrative Assistant 2 | 0 | 0 | 1 | 0 | 1 | | | | |
| Administrative Assistant 3 | 1 | 0 | 0 | 0 | 1 | | | | |
| Administrative Officer 2 | 0 | 0 | 1 | 0 | 1 | | | | |
| Consr Svc Spec | 3 | 0 | 0 | 0 | 3 | | | | |
| Deputy Director, Insurance | 0 | 0 | 1 | 0 | 1 | | | | |
| Division Director - Px | 1 | 0 | 0 | 0 | 1 | | | | |
| Insurance Financial Examiner 1 | 2 | 0 | 0 | 0 | 2 | | | | |
| Insurance Financial Examiner 2 | 2 | 0 | 0 | 0 | 2 | | | | |
| Insurance Financial Examiner 3 | 1 | 0 | 0 | 0 | 1 | | | | |
| Insurance Licensing Examiner 2 | 1 | 0 | 3 | 0 | 4 | | | | |
| Insurance Specialist 2 | 4 | 0 | 3 | 0 | 7 | | | | |
| Insurance Specialist 3 | 2 | 0 | 2 | 0 | 4 | | | | |
| Investigator 3 | 3 | 0 | 0 | 0 | 3 | | | | |
| Investigator 4 | 1 | 0 | 0 | 0 | 1 | | | | |
| Office Assistant 1 | 1 | 0 | 1 | 0 | 2 | | | | |
| Office Assistant 2 | 0 | 0 | 1 | 0 | 1 | | | | |
| Program Coordinator 2 | 1 | 0 | 2 | 0 | 3 | | | | |
| Publications Specialist 3 | 0 | 0 | 1 | 0 | 1 | | | | |
| Rcd & Lic Spvr | 0 | 0 | 1 | 0 | 1 | | | | |
| Regulations Specialist 2 | 0 | 0 | 1 | 0 | 1 | | | | |
| Tax Auditor 3 | 0 | 0 | 1 | 0 | 1 | | | | |
| Totals | 23 | 0 | 22 | 0 | 45 | | | | |

<u>Component Detail All Funds</u> Department of Commerce, Community, and Economic Development

Component: Insurance Operations (354)

Non-Formula Component

RDU: Insurance (116)

| | FY2022 Actuals | FY2023 Conference | FY2023 Authorized | FY2023 Management | FY2024 Governor | FY2023 Management Plan | |
|----------------------------|----------------|-------------------|-------------------|-------------------|-----------------|------------------------|------------|
| | | Committee | | Plan | | FY2024 | 4 Governor |
| 71000 Personal Services | 4,485.1 | 5,433.4 | 5,465.6 | 5,465.6 | 5,614.8 | 149.2 | 2.7% |
| 72000 Travel | 66.3 | 191.8 | 191.8 | 192.0 | 192.0 | 0.0 | 0.0% |
| 73000 Services | 2,127.2 | 3,812.7 | 4,833.5 | 4,833.3 | 3,234.1 | -1,599.2 | -33.1% |
| 74000 Commodities | 15.3 | 59.2 | 59.2 | 59.2 | 59.2 | 0.0 | 0.0% |
| 75000 Capital Outlay | 0.0 | 35.3 | 35.3 | 35.3 | 35.3 | 0.0 | 0.0% |
| 77000 Grants, Benefits | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% |
| 78000 Miscellaneous | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% |
| Totals | 6,693.9 | 9,532.4 | 10,585.4 | 10,585.4 | 9,135.4 | -1,450.0 | -13.7% |
| Fund Sources: | · | • | • | · | · | , | |
| 1002 Fed Rcpts (Fed) | 25.0 | 277.7 | 279.2 | 279.2 | 279.2 | 0.0 | 0.0% |
| 1061 CIP Rcpts (Other) | 0.0 | 239.2 | 239.4 | 239.4 | 239.4 | 0.0 | 0.0% |
| 1108 Stat Desig (Other) | 24.2 | 55.0 | 55.1 | 55.1 | 55.1 | 0.0 | 0.0% |
| 1156 Rcpt Svcs (DGF) | 6,644.7 | 8,960.5 | 10,011.7 | 10,011.7 | 8,561.7 | -1,450.0 | -14.5% |
| Unrestricted General (UGF) | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% |
| Designated General (DGF) | 6,644.7 | 8,960.5 | 10,011.7 | 10,011.7 | 8,561.7 | -1,450.0 | -14.5% |
| Other Funds | 24.2 | 294.2 | 294.5 | 294.5 | 294.5 | 0.0 | 0.0% |
| Federal Funds | 25.0 | 277.7 | 279.2 | 279.2 | 279.2 | 0.0 | 0.0% |
| Positions: | | | | | | | |
| Permanent Full Time | 46 | 45 | 45 | 45 | 45 | 0 | 0.0% |
| Permanent Part Time | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |
| Non Permanent | 0 | 0 | 0 | 0 | 0 | 0 | 0.0% |

<u>Change Record Detail - Multiple Scenarios with Descriptions</u> Department of Commerce, Community, and Economic Development

Component: Insurance Operations (354)

RDU: Insurance (116)

| Scenario/Change Record Title | Trans Type | Totals | Personal Services | Travel | Services | Commodities | Capital Outlay | Grants, Benefits | Miscellaneous | Po PFT | sitions PPT | NF |
|---------------------------------|--------------------------|--|---------------------------|----------------|----------------|-----------------|-----------------|------------------|-----------------|-----------|----------------|----|
| | ****** | ****** | ***** Changes F | rom FY2023 Co | onference Co | nmittee To FY2 | 023 Authorized | ****** | ****** | *** | | |
| FY2023 Conference | | 0.500.4 | 5 400 4 | 404.0 | 0.040.7 | 50.0 | 05.0 | 0.0 | 0.0 | 4.5 | • | , |
| 4000 E 1 B 1 | ConfCom | 9,532.4 | 5,433.4 | 191.8 | 3,812.7 | 59.2 | 35.3 | 0.0 | 0.0 | 45 | 0 | (|
| 1002 Fed Rcpts | | 7.7 | | | | | | | | | | |
| 1061 CIP Rcpts | | 9.2 | | | | | | | | | | |
| 1108 Stat Desig | | 55.0 | | | | | | | | | | |
| 1156 Rcpt Svcs | 8,96 | 0.5 | | | | | | | | | | |
| Transfer Unallocate | ed Rate Adjustme | nts to Insurance | Operations | | | | | | | | | |
| | Unalloc | 20.8 | 0.0 | 0.0 | 20.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | (|
| 1002 Fed Rcpts | | 1.5 | | | | | | | | | | |
| 1061 CIP Rcpts | | 0.2 | | | | | | | | | | |
| 1108 Stat Desig | | 0.1 | | | | | | | | | | |
| 1156 Rcpt Svcs | | 9.0 | | | | | | | | | | |
| | | 44 01 40000 040 | 0 I 0 (IID004) (EV00 | EVON BENDINO | | | | | | | | |
| Insurance Actuarial | | 11 SLA2022 P13 1,000.0 | 8 L3 (HB281) (FY22 0.0 | 0.0 | 1,000.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | C |
| 1156 Rcpt Svcs | CarryFwd 1,00 | | 0.0 | 0.0 | 1,000.0 | 0.0 | 0.0 | 0.0 | 0.0 | U | U | , |
| 1156 Rcpt Svcs | SalAdj | 32.2 2.2 | 32.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | (|
| FY2023 Exempt 5 | % COLA: \$32.2 | | | | | | | | | | | |
| | Subtotal | 10,585.4 | 5,465.6 | 191.8 | 4,833.5 | 59.2 | 35.3 | 0.0 | 0.0 | 45 | 0 | (|
| | | , | • | | • | | | | | | | |
| A I : A | | ****** | ******* Change: | s From FY2023 | Authorized T | o FY2023 Mana | gement Plan ** | ******* | ******* | | | |
| Align Authority with | 1 Anticipated Exp LIT | enaitures 0.0 | 0.0 | 0.2 | -0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | (|
| | LII | 0.0 | 0.0 | 0.2 | -0.2 | 0.0 | 0.0 | 0.0 | 0.0 | U | U | (|
| Align authority with | h anticipated expe | nditures. | | | | | | | | | | |
| | Subtotal | 10,585.4 | 5,465.6 | 192.0 | 4,833.3 | 59.2 | 35.3 | 0.0 | 0.0 | 45 | 0 | (|
| | | 10,000.4 | 0,400.0 | 102.0 | 4,000.0 | 00.2 | 00.0 | 0.0 | 0.0 | -10 | · | • |
| Align Authority with | | ******************** sonal Services C | Onlange | es From FY2023 | 3 Managemen | t Plan To FY202 | 24 Governor *** | ************ | ****** | | | |
| | | | | FY2 | 2024 Governo | nr | | R | teleased Decem | her 15 | 2022 | |
| | | | Department of | | - | | evelonment | 1. | C.SGOCG DCGGIII | | age 8 | |
| | | | Department of | Commerce, C | ominiumity, at | id Economic D | evelopinent | | | P | aye o | |

<u>Change Record Detail - Multiple Scenarios with Descriptions</u> Department of Commerce, Community, and Economic Development

Component: Insurance Operations (354)

RDU: Insurance (116)

| Scenario/Change Record Title | Trans Type | Totals | Personal Services | Travel | Services | Commodities | Capital Outlay | Grants, Benefits | Miscellaneous | Po PFT | sitions PPT | N |
|---|------------------------------------|---------------------------------|------------------------------------|------------------------------------|--------------------------------------|--|--------------------------------------|--|---------------|-----------|----------------|---|
| | LIT | 0.0 | 149.2 | 0.0 | -149.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | |
| Transfer from service expenditures. | ces to personal s | ervices for anticip | ated personal servic | es costs. The rema | aining services | authority is sufficie | nt to cover anticipa | ated | | | | |
| Reverse Health Payn | nent and Utilizat OTI -1,50 | -1,500.0 | r Reporting and Da 0.0 | ta Management 0.0 | -1,500.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | |
| Reverse one-time it | em for Health Pa | yment and Utiliza | ation Database. | | | | | | | | | |
| Reverse Insurance A | ctuarial Costs S OTI -1,00 | -1,000.0 | 2 022 P138 L3 (HB2 8 0.0 | 31) (FY22-FY23) 0.0 | -1,000.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | |
| The sum of \$1,000, Insurance, under A 2022, and June 30, | S 21 to the Depar | | | | | | | | | | | |
| surance Actuarial (| Costs (FY2024-F MultiYr 1,00 | 1,000.0 | 0.0 | 0.0 | 1,000.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | |
| The Division of Insurecruitment. This apincrease in fees. | | | | | | | | | | | | |
| * Sec. XX. DEPART collected under AS ending June 30, 20. | 21 by the Depart | ment of Commerc | JNITY, AND ECONO | OMIC DEVELOPME Economic Develop | ENT. (j) The sun ment, to the Div | n of \$1,000,000 is vision of Insurance | appropriated from for actuarial supp | program receipts ort for fiscal years | | | | |
| utomated Form Fili | Inc | quisition and Ma 50.0 0.0 | intenance 0.0 | 0.0 | 50.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0 | 0 | |
| | rance will nurcha | | | | | | | | | | | |
| The Division of Insuforms are highly conhuman errors in ma | nplex and techni | | | • | | | | | | | | |
| forms are highly cor | nplex and techni | | | 192.0 | 3,234.1 | 59.2 | 35.3 | 0.0 | 0.0 | 45 | 0 | |

Department of Commerce, Community, and Economic Development

Page 9

<u>Line Item Detail (1676)</u> Department of Commerce, Community, and Economic Development Travel

| Line Numbe | er Line Name | | | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|---------------|------------------------------|------------------------------|--|----------------|---------------------------|-----------------|
| 2000 | Travel | | | 66.3 | 192.0 | 192.0 |
| Object Class | | Servicing Agency Explanation | | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
| | | | 2000 Travel Detail Totals | 66.3 | 192.0 | 192.0 |
| 2000 | In-State Employee Travel | | In-State Transportation - Transportation costs for travel relating to administration, meetings, boards and commissions. | 22.4 | 35.0 | 35.0 |
| 2002 | Out of State Employee Travel | | Out-of-State Transportation - Transportation costs for travel relating to administration, meetings, boards and commissions. | 43.9 | 157.0 | 157.0 |

<u>Line Item Detail (1676)</u> Department of Commerce, Community, and Economic Development Services

| Line Numbe | er Line Name | | | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|---------------|-------------------------------|---------------------|---|----------------|---------------------------|------------------------|
| 3000 | Services | | | 2,127.2 | 4,833.3 | 3,234.1 |
| Object | t Class | Servicing Agency | Explanation | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
| | | | 3000 Services Detail Totals | 2,127.2 | 4,833.3 | 3,234.1 |
| 3000 | Education Services | | Training, educational conferences, agency memberships, tuition, books and fees for work-related courses. | 41.7 | 20.2 | 20.2 |
| 3001 | Financial Services | | Accounting, auditing, management consulting, grantee monitoring, loan servicing and insurance related services. | 544.3 | 330.5 | 330.5 |
| 3002 | Legal and Judicial Services | | Legal and judicial services, including costs to conduct hearings and transcription fees. | 2.9 | 15.0 | 15.0 |
| 3003 | Information Technology | | Information Technology - Training, consulting, equipment and software leases, licensing and maintenance. | 0.0 | 50.0 | 50.0 |
| 3004 | Telecommunications | | Local, long distance, and cellular telephone charges, television, data/network, telecommunication equipment, and other wireless charges from outside vendors. | 11.2 | 25.0 | 25.0 |
| 3006 | Delivery Services | | Freight, courier services, and postage. | 2.2 | 5.0 | 5.0 |
| 3007 | Advertising and Promotions | | Advertising, promotions and legal notices. | 1.6 | 50.0 | 50.0 |
| 3008 | Utilities | | Electricity, heating fuel, water, sewage and disposal services. | 0.3 | 1.0 | 1.0 |
| 3009 | Structure/Infrastructure/Land | | Structure, infrastructure and land repairs, maintenance, rentals and leases. | 0.0 | 11.0 | 11.0 |
| | | Department of Comme | FY2024 Governor rce, Community, and Economic Development | F | Released Decembe | er 15, 2022 Page 11 |

<u>Line Item Detail (1676)</u> Department of Commerce, Community, and Economic Development Services

| Object | Class | Servicing Agency | Explanation | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|--------|---|-------------------------|---|----------------|---------------------------|------------------------|
| | | | 3000 Services Detail Totals | 2,127.2 | 4,833.3 | 3,234.1 |
| 3010 | Equipment/Machinery | | Machinery, furniture and equipment purchase, repairs, maintenance, rentals, and leases. | 1.7 | 20.0 | 20.0 |
| 3011 | Other Services | | Other services, including printer/copy machine services, printing services, and State Travel Office fees. | 286.7 | 5.0 | 5.0 |
| 3011 | Other Services | | Federal receipts that are not allocated until federal grants are received. | 0.0 | 277.0 | 277.0 |
| 3011 | Other Services | | Health Payment and Utilization Database. | 0.0 | 1,500.0 | 0.0 |
| 3017 | Inter-Agency Information Technology Non-Telecommunications | Admin - Department-wide | Office of Information Technology - core services chargeback and pass-through billings for specialty licensing and other items. | 140.1 | 200.0 | 200.0 |
| 3018 | Inter-Agency Information Technology Telecommunications | Admin - Department-wide | Office of Information Technology - telecommunications chargeback. | 15.7 | 30.0 | 30.0 |
| 3020 | Inter-Agency Building Maintenance | Admin - Department-wide | Building maintenance services. | 0.0 | 3.0 | 3.0 |
| 3021 | Inter-Agency Mail | Admin - Department-wide | Shared Services of Alaska - Pro-rated share of expenses relating to central mailroom support and services. | 18.3 | 25.0 | 25.0 |
| 3022 | Inter-Agency Human Resources | Admin - Department-wide | Division of Personnel and Labor Relations - Human resource and personnel services. | 24.2 | 35.0 | 35.0 |
| 3023 | Inter-Agency Building Leases | Admin - Department-wide | State-owned facility space rent: State Office Building Juneau. | 84.1 | 85.0 | 85.0 |
| 3023 | Inter-Agency Building Leases | Admin - Department-wide | State-owned facility space rent: Atwood Building. | 58.3 | 65.0 | 65.0 |
| 3023 | Inter-Agency Building Leases | Admin - Department-wide | State-owned facility space rent: Linny Pacillo Parking Garage. | 25.7 | 30.0 | 30.0 |
| 3024 | Inter-Agency Legal | Law - Department-wide | Legal services. | 298.7 | 440.6 | 341.4 |
| | | | FY2024 Governor c, Community, and Economic Development | F | Released Decembe | er 15, 2022 Page 12 |

<u>Line Item Detail (1676)</u> Department of Commerce, Community, and Economic Development Services

| Object | t Class | Servicing Agency | Explanation | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|--------|--|---|--|----------------|---------------------------|-----------------|
| | | | 3000 Services Detail Totals | 2,127.2 | 4,833.3 | 3,234.1 |
| 3024 | Inter-Agency Legal | Law - Department-wide | Regulations review. | 15.8 | 15.0 | 15.0 |
| 3026 | Inter-Agency Insurance | Admin - Department-wide | Division of Risk Management - Risk management insurance charges for leased buildings, repossessed properties, public official bonds, and overhead. | 1.7 | 1.0 | 1.0 |
| 3027 | Inter-Agency Financial | Admin - Department-wide | Division of Finance - Computer services for State accounting (IRIS), payroll (IRIS HRM), and reporting (ALDER) systems. | 24.7 | 10.0 | 10.0 |
| 3028 | Inter-Agency Americans with Disabilities Act Compliance | Admin - Department-wide | Americans with Disabilities Act (ADA) enforcement. | 0.4 | 1.0 | 1.0 |
| 3030 | Inter-Agency Hearing/Mediation | Law - Department-wide | Hearing and mediation services. | 0.0 | 2.0 | 2.0 |
| 3036 | Inter-Agency Safety | PubSaf - Department-wide | Fingerprinting services. | 20.3 | 25.0 | 25.0 |
| 3037 | State Equipment Fleet | Trans - Department-wide | State equipment fleet services. | 5.3 | 6.0 | 6.0 |
| 3038 | Inter-Agency Management/Consulting | | Insurance actuarial support | 0.0 | 1,000.0 | 1,000.0 |
| 3038 | Inter-Agency Management/Consulting | Commerce - Administrative Services (1028) | Administrative Services support. | 423.9 | 450.0 | 450.0 |
| 3038 | Inter-Agency Management/Consulting | Commerce - Commissioner's Office (1027) | Commissioner's Office support. | 77.4 | 100.0 | 100.0 |

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| |
| Department of Commerce, Community, and Economic Development |
| Department of Commerce, Community, and Economic Development |
| |

<u>Line Item Detail (1676)</u> Department of Commerce, Community, and Economic Development Commodities

| Line Numbe | er Line Name | | | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|---------------|--------------|------------------|--|----------------|---------------------------|-----------------|
| 4000 | Commodities | | | 15.3 | 59.2 | 59.2 |
| Object | Class | Servicing Agency | Explanation | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
| | | | 4000 Commodities Detail Totals | 15.3 | 59.2 | 59.2 |
| 4000 | Business | | Supplies for office, library, training, and instructional needs, including small equipment, tools and subscriptions. | 13.8 | 59.2 | 59.2 |
| 4004 | Safety | | Safety supplies, including law enforcement supplies and personal protection gear for investigators. | 1.5 | 0.0 | 0.0 |

<u>Line Item Detail (1676)</u> Department of Commerce, Community, and Economic Development Capital Outlay

| Line Number Line Name | | | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|--------------------------|------------------|-----------------------------------|----------------|---------------------------|-----------------|
| 5000 Capital Outlay | | | 0.0 | 35.3 | 35.3 |
| Object Class | Servicing Agency | Explanation | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
| | | 5000 Capital Outlay Detail Totals | 0.0 | 35.3 | 35.3 |
| 5004 Equipment | | Equipment and furniture. | 0.0 | 35.3 | 35.3 |

Revenue Detail (1681) Department of Commerce, Community, and Economic Development

Component: Insurance Operations (354)

| Revenue Type (OMB Fund Code) | Component | Comment | EVOCOO A studio | FY2023 | FV0004 Covernor |
|--|--------------------|--|-----------------|------------------|-----------------------|
| Revenue Source | Component | Comment | FY2022 Actuals | Management Plan | FY2024 Governor |
| 5002 Fed Rcpts (1002 Fed Rcpts) | | | 25.0 | 279.2 | 279.2 |
| 5002 Federal General Government - | | Federal receipts. | 25.0 | 279.2 | 279.2 |
| Miscellaneous Grants | | · | | | |
| 5061 CIP Rcpts (1061 CIP Rcpts) | | | 0.0 | 239.4 | 239.4 |
| 5351 Capital Improvement Project Inter-Agency | | Capital Improvement Project Receipts. | 0.0 | 239.4 | 239.4 |
| 5108 Stat Desig (1108 Stat Desig) | | | 24.2 | 55.1 | 55.1 |
| 5200 Statutory Dsgntd Prgrm Rcpts Pblc Prtctn - 3rd Party Cllctns | | National Association of Insurance Commissioners (NAIC) and other third-party reimbursements. | 24.2 | 55.1 | 55.1 |
| 5156 Rcpt Svcs (1156 Rcpt Svcs) | | | 13,704.1 | 10,011.7 | 8,561.7 |
| 5161 Receipt Supported Svcs Pblc Protection - Licenses & Permits | | Revenue carryforward from licensing and permits from FY2021 to FY2022. | 1,000.0 | 0.0 | 0.0 |
| 5161 Receipt Supported Svcs Pblc Protection - Licenses & Permits | | Licensing and Permit Receipt Supported Services. Collections in excess of expenditures and carryforward lapse to the general fund. | 13,672.8 | 9,011.7 | 8,561.7 |
| 5161 Receipt Supported Svcs Pblc Protection - Licenses & Permits | | Revenue carryforward from licensing and permits from FY2022 to FY2023. | -1,000.0 | 1,000.0 | 0.0 |
| 5162 Receipt Supported Services - Charges for Services | | Charges for services. Receipts collected in excess of expenditures that lapse to the General Fund. | 31.3 | 0.0 | 0.0 |
| 6004 Gen Fund (1004 Gen Fund) | | | 62,454.4 | 61,673.3 | 61,673.3 |
| 6003 General Fund Pblc Prtctn - Miscellaneous Fines/Forfeitures | | Company and Producer fines, penalties, and surcharges. | 781.1 | 0.0 | 0.0 |
| 6040 General Fund - Insurance Premium Tax | | Insurance Premium Tax collections. After the transfer to the Department of Labor and Workforce | 66,116.1 | 66,116.1 | 66,116.1 |
| | Department of Comm | FY2024 Governor erce, Community, and Economic Development | F | Released Decembe | r 15, 2022 Page 16 |

Revenue Detail (1681) Department of Commerce, Community, and Economic Development

| Revenue Type (OMB Fund Code) Revenue Source | Component | Comment | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|--|-----------|--|----------------|---------------------------|-----------------|
| 6040 General Fund - Insurance Premium Tax | | Development for Workers' Compensation, these receipts are deposited in the General fund. Projections based on FY2020 receipts. Insurance Premium Tax transferred to the Department of Labor for Workers Compensation for the Workers' Compensation Service Fee. Projected amounts based on FY2020 actuals. | -4,442.8 | -4,442.8 | -4,442.8 |

Inter-Agency Services (1682) Department of Commerce, Community, and Economic Development

| | | | | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor |
|--------------|---|-------------------------------|--|------------------------|---------------------------|------------------------|
| | | | Component Totals | 1,234.6 | 1,523.6 | 1,424.4 |
| | | | With Department of Administration With Department of Law With Department of Public Safety | 393.2 314.5 20.3 | 485.0 457.6 25.0 | 485.0 358.4 25.0 |
| | | | With Department of Transportation/Public Facilities With Department of Commerce, Community, and Economic Development | 5.3 501.3 | 6.0 550.0 | 6.0 550.0 |
| Object Class | | Class Servicing Agency Explan | | | FY2023 Management Plan | FY2024 Governor |
| 3017 | Inter-Agency Information Technology Non-Telecommunications | Admin - Department-wide | Office of Information Technology - core services chargeback and pass-through billings for specialty licensing and other items. | 140.1 | 200.0 | 200.0 |
| 3018 | Inter-Agency Information Technology Telecommunications | Admin - Department-wide | Office of Information Technology - telecommunications chargeback. | 15.7 | 30.0 | 30.0 |
| 3020 | Inter-Agency Building Maintenance | Admin - Department-wide | Building maintenance services. | 0.0 | 3.0 | 3.0 |
| 3021 | Inter-Agency Mail | Admin - Department-wide | Shared Services of Alaska - Pro-rated share of expenses relating to central mailroom support and services. | 18.3 | 25.0 | 25.0 |
| 3022 | Inter-Agency Human Resources | Admin - Department-wide | Division of Personnel and Labor Relations - Human resource and personnel services. | 24.2 | 35.0 | 35.0 |
| 3023 | Inter-Agency Building Leases | Admin - Department-wide | State-owned facility space rent: State Office Building Juneau. | 84.1 | 85.0 | 85.0 |
| 3023 | Inter-Agency Building Leases | Admin - Department-wide | State-owned facility space rent: Atwood Building. | 58.3 | 65.0 | 65.0 |
| 3023 | Inter-Agency Building Leases | Admin - Department-wide | State-owned facility space rent: Linny Pacillo Parking Garage. | 25.7 | 30.0 | 30.0 |
| 3024 | Inter-Agency Legal | Law - Department-wide | Legal services. | 298.7 | 440.6 | 341.4 |
| 3024 | Inter-Agency Legal | Law - Department-wide | Regulations review. | 15.8 | 15.0 | 15.0 |
| | | <u> </u> | -Y2024 Governor | F | Released Decembe | er 15, 2022 |

Inter-Agency Services (1682) Department of Commerce, Community, and Economic Development

| Objec | t Class | Servicing Agency | Explanation | FY2022 Actuals | FY2023 Management Plan | FY2024 Governor | |
|-------|--|---|--|----------------|---------------------------|-----------------|--|
| 3026 | Inter-Agency Insurance | Admin - Department-wide | Division of Risk Management - Risk management insurance charges for leased buildings, repossessed properties, public official bonds, and overhead. | 1.7 | 1.0 | 1.0 | |
| 3027 | Inter-Agency Financial | Admin - Department-wide | Division of Finance - Computer services for State accounting (IRIS), payroll (IRIS HRM), and reporting (ALDER) systems. | 24.7 | 10.0 | 10.0 | |
| 3028 | Inter-Agency Americans with Disabilities Act Compliance | Admin - Department-wide | Americans with Disabilities Act (ADA) enforcement. | 0.4 | 1.0 | 1.0 | |
| 3030 | Inter-Agency Hearing/Mediation | Law - Department-wide | Hearing and mediation services. | 0.0 | 2.0 | 2.0 | |
| 3036 | Inter-Agency Safety | PubSaf - Department-wide | Fingerprinting services. | 20.3 | 25.0 | 25.0 | |
| 3037 | State Equipment Fleet | Trans - Department-wide | State equipment fleet services. | 5.3 | 6.0 | 6.0 | |
| 3038 | Inter-Agency Management/Consulting | Commerce - Administrative Services (1028) | Administrative Services support. | 423.9 | 450.0 | 450.0 | |
| 3038 | Inter-Agency Management/Consulting | Commerce - Commissioner's Office (1027) | Commissioner's Office support. | 77.4 | 100.0 | 100.0 | |

Personal Services Expenditure Detail

Department of Commerce, Community, and Economic Development

Scenario: FY2024 Governor (19867)
Component: Insurance Operations (354)

RDU: Insurance (116)

| PCN | Job Class Title | Time Status | Retire Code | Barg Unit | Location | Salary Sched | Range / Step | Comp Months | Split / Count | Annual Salaries | COLA | Premium Pay | Annual Benefits | Total Costs | UGF Amount |
|---------|-----------------------------------|----------------|----------------|--------------|-----------|-----------------|-----------------|----------------|------------------|--------------------|-------|----------------|--------------------|--------------------|---------------|
| 08-4001 | Division Director - Px | FT | Α | XE | Anchorage | N00 | 27M / N | 12.0 | | 148,330 | 0 | 0 | 76,989 | 225,319 | 0 |
| 08-4002 | Office Assistant 1 | FT | Α | GP | Juneau | 205 | 8A / B | 12.0 | | 34,288 | 1,178 | 0 | 31,819 | 67,285 | 0 |
| 08-4003 | Deputy Director, Insurance | FT | Α | XE | Juneau | N05 | 24L / M | 12.0 | | 129,519 | 0 | 0 | 69,956 | 199,475 | 0 |
| 08-4004 | Insurance Specialist 2 | FT | Α | GP | Juneau | 205 | 19B / C | 12.0 | | 73,854 | 2,537 | 0 | 46,613 | 123,004 | 0 |
| 08-4005 | Insurance Specialist 2 | FT | Α | GP | Anchorage | 200 | 19E / F | 12.0 | | 76,669 | 2,633 | 0 | 47,665 | 126,967 | 0 |
| 08-4007 | Insurance Licensing Examiner 2 | FT | Α | GP | Juneau | 205 | 14B / C | 12.0 | | 51,739 | 1,777 | 0 | 38,344 | 91,860 | 0 |
| 08-4008 | Program Coordinator 2 | FT | Α | SS | Juneau | 205 | 20B / C | 12.0 | | 83,907 | 1,153 | 0 | 53,045 | 138,105 | 0 |
| 08-4009 | Publications Specialist 3 | FT | Α | GP | Juneau | 205 | 19E / F | 12.0 | | 82,090 | 2,820 | 0 | 49,692 | 134,602 | 0 |
| 08-4022 | Rcd & Lic Spvr | FT | Α | SS | Juneau | 205 | 16A / B | 12.0 | | 62,074 | 853 | 0 | 44,882 | 107,809 | 0 |
| 08-4023 | Administrative Officer 2 | FT | Α | SS | Juneau | 205 | 19D / E | 12.0 | | 85,046 | 1,168 | 0 | 53,471 | 139,685 | 0 |
| 08-4024 | Administrative Assistant 2 | FT | Α | GP | Juneau | 205 | 14A / B | 12.0 | | 50,705 | 1,742 | 0 | 37,957 | 90,404 | 0 |
| 08-4025 | Insurance Financial Examiner 1 | FT | Α | GP | Anchorage | 200 | 19A / B | 12.0 | | 67,702 | 2,325 | 0 | 44,312 | 114,339 | 0 |
| 08-4026 | Investigator 4 | FT | Α | SS | Anchorage | 200 | 20L / M | 12.0 | | 99,617 | 1,369 | 0 | 58,919 | 159,905 | 0 |
| 08-4027 | Administrative Assistant 3 | FT | Α | SS | Anchorage | 600 | 15B / C | 12.0 | | 55,645 | 765 | 0 | 42,478 | 98,888 | 0 |
| 08-4028 | Consr Svc Spec | FT | Α | GP | Anchorage | 200 | 16G / J | 12.0 | | 68,404 | 2,350 | 0 | 44,575 | 115,329 | 0 |
| 08-4029 | Insurance Licensing Examiner 2 | FT | Α | GP | Anchorage | 200 | 14A / B | 12.0 | | 48,470 | 1,665 | 0 | 37,122 | 87,257 | 0 |
| 08-4030 | Consr Svc Spec | FT | Α | GP | Anchorage | 99 | 16S | 12.0 | | 95,273 | 3,272 | 0 | 54,621 | 153,166 | 0 |
| 08-4031 | Insurance Specialist 3 | FT | Α | SS | Juneau | 205 | 21K / L | 12.0 | | 116,012 | 1,594 | 0 | 65,049 | 182,655 | 0 |
| 08-4033 | Insurance Specialist 2 | FT | Α | GP | Anchorage | 200 | 19A / B | 12.0 | | 67,894 | 2,332 | 0 | 44,384 | 114,610 | 0 |
| 08-4034 | Insurance Financial Examiner 1 | FT | Α | GP | Anchorage | 200 | 19A / B | 12.0 | | 67,894 | 2,332 | 0 | 44,384 | 114,610 | 0 |
| 08-4035 | Insurance Financial Examiner 3 | FT | Α | SS | Anchorage | 200 | 23J | 12.0 | | 113,610 | 1,561 | 0 | 64,151 | 179,322 | 0 |
| 08-4036 | Insurance Licensing Examiner 2 | FT | Α | GP | Juneau | 205 | 14B / C | 12.0 | | 51,869 | 1,782 | 0 | 38,392 | 92,043 | 0 |
| 08-4041 | Tax Auditor 3 | FT | Α | SS | Juneau | 99 | 20R | 12.0 | | 132,164 | 1,816 | 0 | 71,089 | 205,069 | 0 |
| 08-4042 | Program Coordinator 2 | FT | Α | GP | Juneau | 205 | 20G / J | 12.0 | | 92,525 | 3,178 | 0 | 53,594 | 149,297 | 0 |
| 08-4043 | Insurance Licensing Examiner 2 | FT | Α | GP | Juneau | 205 | 14B / C | 12.0 | | 52,390 | 1,799 | 0 | 38,587 | 92,776 | 0 |
| 08-4044 | Actuary | FT | Α | XE | Juneau | N05 | 28A / B | 12.0 | | 120,027 | 0 | 0 | 66,407 | 186,434 | 0 |
| 08-4045 | Insurance Specialist 2 | FT | Α | GP | Anchorage | 200 | 19B / C | 12.0 | | 70,604 | 2,425 | 0 | 45,397 | 118,426 | 0 |
| 08-4046 | Insurance Specialist 2 | FT | Α | GP | Anchorage | 200 | 19A / B | 12.0 | | 67,491 | 2,318 | 0 | 44,234 | 114,043 | 0 |
| 08-4048 | Insurance Specialist 2 | FT | Α | GP | Juneau | 205 | 19A / B | 12.0 | | 69,831 | 2,399 | 0 | 45,108 | 117,338 | 0 |
| 08-4051 | Insurance Specialist 3 | FT | Α | SS | Anchorage | 200 | 21A / B | 12.0 | | 89,546 | 1,230 | 0 | 55,154 | 145,930 | 0 |
| 08-4052 | Actuary | FT | Α | XE | Juneau | N05 | 28A / B | 12.0 | | 120,205 | 0 | 0 | 66,473 | 186,678 | 0 |
| 08-4053 | Office Assistant 1 | FT | Α | GP | Anchorage | 200 | 8B / C | 12.0 | | 33,951 | 1,166 | 0 | 31,693 | 66,810 | 0 |

Note: If a position is split, an asterisk (*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (**) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

FY2024 Governor
Department of Commerce, Community, and Economic Development

Released December 15, 2022 Page 20

Personal Services Expenditure Detail

Department of Commerce, Community, and Economic Development

Scenario: FY2024 Governor (19867)
Component: Insurance Operations (354)

RDU: Insurance (116)

| PCN | Job Class Title | Time Status | Retire Code | Barg Unit | Location | Salary Sched | Range / Step | Comp Months | Split / Count | Annual Salaries | COLA | Premium Pay | Annual Benefits | Total Costs | UGF Amount |
|---------|--------------------------|----------------|----------------|--------------|-----------|-----------------|-----------------|----------------|------------------|--------------------|-------|----------------|--------------------|-------------|---------------|
| 08-4054 | Office Assistant 2 | FT | Α | GP | Juneau | 205 | 10A / B | 12.0 | | 38,643 | 1,327 | 0 | 33,447 | 73,417 | 0 |
| 08-4056 | Investigator 3 | FT | Α | GP | Anchorage | 200 | 18J / K | 12.0 | | 81,257 | 2,791 | 0 | 49,381 | 133,429 | 0 |
| 08-4057 | Insurance Financial | FT | Α | GP | Anchorage | 200 | 21D / E | 12.0 | | 86,178 | 2,960 | 0 | 51,221 | 140,359 | 0 |
| | Examiner 2 | | | | - | | | | | | | | | | |
| 08-4058 | Insurance Financial | FT | Α | GP | Anchorage | 200 | 21A / B | 12.0 | | 77,878 | 2,675 | 0 | 48,117 | 128,670 | 0 |
| | Examiner 2 | | | | ū | | | | | | | | | | |
| 08-4059 | Accounting Technician 1 | FT | Α | GP | Juneau | 205 | 12J / K | 12.0 | | 55,524 | 1,907 | 0 | 39,759 | 97,190 | 0 |
| 08-4060 | Program Coordinator 2 | FT | Α | SS | Anchorage | 200 | 20L | 12.0 | | 98,946 | 1,359 | 0 | 58,669 | 158,974 | 0 |
| 08-4062 | Insurance Specialist 2 | FT | Α | GP | Juneau | 99 | 19S | 12.0 | | 125,513 | 4,311 | 0 | 65,928 | 195,752 | 0 |
| 08-4063 | Investigator 3 | FT | Α | GP | Anchorage | 99 | 18P | 12.0 | | 100,141 | 3,440 | 0 | 56,441 | 160,022 | 0 |
| 08-4064 | Investigator 3 | FT | Α | GP | Anchorage | 200 | 18M | 12.0 | | 87,087 | 2,991 | 0 | 51,560 | 141,638 | 0 |
| 08-4068 | Consr Svc Spec | FT | Α | GP | Anchorage | 200 | 16G / J | 12.0 | | 68,747 | 2,361 | 0 | 44,703 | 115,811 | 0 |
| 08-4069 | Insurance Specialist 3 | FT | Α | GP | Juneau | 205 | 21G | 12.0 | | 97,539 | 3,350 | 0 | 55,468 | 156,357 | 0 |
| 08-4070 | Insurance Specialist 3 | FT | Α | GP | Anchorage | 200 | 21B / C | 12.0 | | 79,920 | 2,745 | 0 | 48,881 | 131,546 | 0 |
| 08-9072 | Regulations Specialist 2 | FT | Α | GP | Juneau | 205 | 16A / B | 12.0 | | 57,954 | 1,991 | 0 | 40,668 | 100,613 | 0 |
| | Total | | | | | | | | | | | Total Sa | alary Costs: | 3,634,672 | |

| | i Olai | | | Total Salary Costs. | 3,034 |
|--------------------------------|-----------|-----|---------|------------------------------------|---------|
| | Positions | New | Deleted | Total COLA: | 87, |
| Full Time Positions: | 45 | 0 | 0 | Total Premium Pay: | |
| Part Time Positions: | 0 | 0 | 0 | Total Benefits: | 2,250, |
| Non Permanent Positions: | 0 | 0 | 0 | | |
| Positions in Component: | 45 | 0 | 0 | Total Pre-Vacancy: | 5,973,2 |
| | | | | Minus Vacancy Adjustment of 6.00%: | (358,39 |
| | | | | Total Post-Vacancy: | 5,614,8 |
| Total Component Months: | 540.0 | | | Plus Lump Sum Premium Pay: | |
| | | | | | |

| PCN Funding Sources: | Pre-Vacancy | Post-Vacancy | Percent |
|---------------------------------|-------------|--------------|---------|
| 1156 Receipt Supported Services | 5,973,218 | 5,614,825 | 100.00% |
| Total PCN Funding: | 5,973,218 | 5,614,825 | 100.00% |

Note: If a position is split, an asterisk (*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (**) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

Personal Services Line 100: 5,614,825

State of Alaska Department of Commerce, Community, and Economic Development **Insurance Operations FY2024 Governor Organization Chart Division Director** PCN 08-4001 R27 PX Anchorage Deputy Director PCN 08-4003 R24 PX Juneau Filings & Market Filings & Market Financial Reports Financial Consumer Licensing Administration Administration Conduct Reviews Conduct Reviews Investigations and Audits **Examinations** Services Property/Casualty Life/Health Program Tax Auditor 3 Admin Officer 2 Admin Assistant 3 Coordinator 2 Ins Financial Program PCN 08-4041 PCN 08-4023 PCN 08-4027 Actuary Investigator 4 Actuary PCN 08-4008 Coordinator 2 Examiner 3 R20 CL Juneau R15 CL Anchorage R19 CL Juneau PCN 08-4044 PCN 08-4052 PCN 08-4026 R20 CL Juneau PCN 08-4035 PCN 08-4060 R20 CL Anchorage R28 EX Juneau R28 EX Juneau R23 CL Anchorage R20 CL Anchorage Records & Lic Accounting Tech 1 Supervisor Insurance Insurance PCN 08-4059 Admin Assistant 2 Office Assistant 1 PCN 08-4022 Specialist 3 Specialist 3 Consumer Service Ins Financial R12 CL Juneau PCN 08-4024 PCN 08-4053 Investigator 3 R16 CL Juneau PCN 08-4051 PCN 08-4031 Examiner 2 Specialist R8 CL Anchorage R14 CL Juneau PCN 08-4063 R21 CL Anchorage R21 CL Juneau PCN 08-4057 PCN 08-4028 R18 CL Anchorage R21 CL Anchorage R16 CL Anchorage Office Assistant 2 Ins Lic Examiner 2 Insurance Insurance Ins Financial Consumer Service PCN 08-4043 PCN 08-4054 Investigator 3 Specialist 3 Specialist 2 Program Examiner 2 Specialist R14 CL Juneau R10 CL Juneau PCN 08-4064 PCN 08-4070 Coordinator 2 PCN 08-4062 PCN 08-4058 PCN 08-4030 R18 CL Anchorage PCN 08-4042 R21 CL Anchorage R19 CL Juneau R21 CL Anchorage R16 CL Anchorage R20 CL Juneau Ins Lic Examiner 2 Office Assistant 1 Ins Financial Consumer Service Insurance Insurance PCN 08-4036 PCN 08-4002 Investigator 3 Specialist Specialist 2 Specialist 3 Examiner 1 Regulations R14 CL Juneau R8 CL Juneau PCN 08-4056 PCN 08-4005 PCN 08-4069 PCN 08-4034 PCN 08-4068 Specialist 2 R18 CL Anchorage R19 CL Anchorage R21 CL Juneau R19 CL Anchorage R16 CL Anchorage PCN 08-9072 R16 CL Juneau Ins Lic Examiner 2 Ins Financial Insurance Insurance PCN 08-4007 Specialist 2 Specialist 2 Examiner 1 R14 CL Juneau Pub Specialist 3 PCN 08-4033 PCN 08-4004 PCN 08-4025 PCN 08-4009 R19 CL Anchorage R19 CL Juneau R19 CL Anchorage R19 CL Juneau Insurance Insurance Ins Lic Examiner 2 Specialist 2 Specialist 2 PCN 08-4029 PCN 08-4045 PCN 08-4048 R14 CL Anchorage

R19 CL Anchorage

Insurance Specialist 2 PCN 08-4046 R19 CL Anchorage R19 CL Juneau